

## 2016/17 Course Outline

MSPD Skills Development Programme

## 114278 Labour Relations Act (2 days)

Unit Standards 114278 NQF level-5, 12-credits

## **Course Outcome**

- Understanding of the purpose and primary objects, application and interpretation of the Labour Relations Act.
- How to outline the purpose of the Labour Relations Act is orally and in writing.
- Description and examples of Labour Relations Act
- The application of Labour Relations Act to a number of relevant, real or simulated cases.
- Description of the bodies created by the labour relations act.
- Identification of bodies created and regulated by the Labour Relations Act
- Various categories of dismissal disputes that are covered by the Labour Relations Act are identified

## **Course Outline**

- i. Definitions and concepts
- ii. Unfair dismissal: overview
- iii. Fair reason and fair procedure
- iv. Misconduct: fair procedure
- v. Misconduct: fair reason
- vi. Incapacity: poor work performance
- vii. Incapacity: ill-health or injury
- viii.Operational requirements: fair reason
- ix. Operational requirements: section 189 procedure

Remedies for unfair dismissal

Xi. Operational requirements dismissals in terms of the Labour Relations Act are described with examples.

- Dispute resolution routes for dismissal disputes
- Dispute resolution: overview
- \* Dispute resolution
- \* The different methods of dispute resolution
- \* Dispute system in the labour relations act
- \* What is conciliation and arbitration?
- Difference between conciliation and arbitration
- Disciplinary Hearings
- Conducting an Investigation
- Fair Procedure
- Disciplinary Standards & Norms
- \* Preparation for Hearings
- \* Roles and Responsibilities Appeals Evidence -

Mitigating Circumstances - Record Keeping





