



MSPD

CONSULTING . CORPORATE TRAINING . PERSONNEL

Make your Dreams Come True

2016/17 Course Outline

MSPD Skills Development Programme

Logistic Management - (2 Days)

Unit Standards 113835 NQF level-4, 12-credits

Course Outcome

- i. Managing customer service and satisfaction
- ii. Measuring and controlling the overall costs of logistics activities
- iii. Managing the transport function
- iv. Managing the warehouse function
- v. Managing inventory and the purchasing function
- vi. Managing order processing function